

**ETH Zurich Services portal, authorising key requests****Services portal website** [www.immobilien-services.ethz.ch](http://www.immobilien-services.ethz.ch)


Select the “Pending authorisations” menu from the “Authorisations” section.

**Request Authorisation**


<b>Pending authorisation requests</b>	<a href="#">open →</a>
<b>Edited authorisation requests</b>	<a href="#">open →</a>
<b>Authorized keys</b>	<a href="#">open →</a>
<b>Pending key loss ratings</b>	<a href="#">open →</a>
<b>Closed key loss ratings</b>	<a href="#">open →</a>


You will then see all outstanding key loss reports. Select the request you wish to assess.


**Key loss rating (critical /noncritical)**




Order ID



Requestor  

Commissioning organisational unit  

Key holder  

Building  

**Search →**

Order ID	Brief description	Building	Reported on	Key holder
853703.01	LA003530 9011 D2 2 Werkstätten	OCT	17/06/2021 14:38	
853701.01	RZ9741 10031.1 7 ES D 96-99	OCT	17/06/2021 10:43	
853701.02	RZ9741 10034.2 39 Labor 45.3	OCT	17/06/2021 10:43	

## Checking key/badge losses

Once a request has been selected, all details associated with it are displayed. The Assess button allows you to move to the next stage of the assessment on whether the missing key and badge is critical/non-critical.

### Key loss rating



Parent level 853703.00, Verlustmeldung  
Requestor  
Order ID 853703.01  
Order description LA003530 9011 D2 2 Werkstätten

#### Key holder

Key holder Max Mustermann

Phone  
Email  
Department  
[ETH people search](#)

Department

#### Additional contact details

Date of birth Friday, 31 December 1999  
Private address Kronenstrasse 9, 8000 Zürich  
Mobile 076 555 55 555  
Email max.mustermann@ethz.ch

#### Key manager

Key manager Frieda Fröhlich

Phone  
Email  
Department  
[ETH people search](#)

#### Key loss

Place of loss zwischen Zürich und Winterthur  
Room  
Time of loss Saturday, 1 May 2021  
Remarks Bei einer Wanderung zwischen Fehraltorf und Winterthur aus dem Rucksack gefallen

#### Details about the loss

Keys to building CLA  
List of all lost keys/badges CLA D14.1

#### Lost Keys



Key	Key description	Nr.	Description
LA003530, CLA	9011 D2	2	

**Rate** →

**Assessing key/badge losses**

Please assess the loss. A reason and explanation must also be provided when a key loss is classed as critical.

**Key loss rating**

\* Key loss rating

- 
- Nicht kritisch
- 
- 
- Kritisch

Reason for critical rating

- 
- Schlüsselträger
- 
- 
- Raum
- 
- 
- Schlüssel

Explanation

Submit →

Cancel →

The key loss assessment ends when you press submit. Key losses deemed critical must be reported to the Security Section of the SSHE administrative department without delay. The Security Section will then contact you to determine whether any potential further measures are required.